



ANSWERS TO QUESTIONS

**Competitive Negotiated procedure: Digital Economy / e-procurement platform -
UfMS/CNP/0008/2016**

REQUEST FOR CLARIFICATIONS Nr. 1 (Thursday 03/12/2015 15:07)

Question 1: Question 4.1.4.2: Legal support. Please clarify which jurisdictions you require this service on and how much of working hours of the experts should be available on and on which languages? What is expected to be included on the global pricing?

Answer: As a minimum requirement it should cover EU law as well as Spanish law. The approximate estimation is of 40 hours per year offering support in Spanish and English, as of per the functional service (4.1.4.1 of the ToRs).

The ANNUAL Global price represents the annualized contract value and must be quoted in euro for the overall services to be provided and include all costs incurred as described in the Terms of Reference (VAT not included).

Question 2: Question 5: (Location) and platform of the solution: please clarify where the data needs to be hosted and all services related with this project

Answer: The providers are allowed to host the data and provide the services in any of the UfM member states, provided it ensures the required service level as per the ToRs, and the data protection requirements and compliance as minimum of the EU data protection regulations.

Question 3: Question 6.1.2, Other experts, support staff: please clarify what other experts you may require and the length of the service availability

Answer: The providers must compose the relevant expertise for the accomplishment of the requirements of the ToRs.

References in point 6.1.2 are related to the costs for backstopping and support staff, as needed. No other experts are foreseen.

Question 4: General question: you mention current availability of the solution must be in English, but in the future there is a potential need for other languages, eg. Arabic, are those future plans and modifications are required to be included in the global pricing ? Also any changes to the current EU directives (forms, templates, regulations, etc.) are supposed to be included in the global pricing given to this specific project?

Answer: The requirements of the platform as per point 4.1.1 - The platform must be available in English, French and Spanish, for both UfMS and the bidders. The use of other EU languages will be looked upon favorably.



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Adaptation to public procurement regulations as per point 4.1.1 - The company awarded the contract will need to undertake to adapt the platform to any possible regulatory changes regarding public procurement within the contract delivery period in the European or national setting, and at no additional cost to UfMS.

Question 5: Other notes: [...] owns the IP (of software as a solution service) and we do not deliver or give out the source code, and we also reserve the right to release our upgrades of the solution [...] on productions at times and dates the company previously has planned for : do you have any objections against these items ?

Answer: The contract is under the form of Software as a Service - SaaS.

Barcelona, 22nd of December 2015